

# **Connecting to Wifi in the OCDSB**

Translate this Document

## **Staff and Student WiFi Access**

The OCDSB network is the secure, full-featured network, and provides access to more services. It is accessed by using your username (OCDSB Email Address) and network (Board) password.

The OCDSB and OCDSB\_GUEST wireless networks will NOT permit access to District services such as P: drives, S: drives and printers from non-District-owned devices.

#### **Guest Wifi Access**

For Guest Wifi access, please see Wireless Network Access for Guests

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## **Connecting iOS Devices**

1. Tap on **Settings** > **Wi-Fi** then Select **OCDSB**.

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Wi-Fi		
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OCDSB_GUEST		<b>?</b> (i)
Other		

- 2. Enter your OCDSB email address and password (#1).
- 3. Then click **Join (#2)**



Ottawa-Carleton District School Board Connecting to the Wireless Network B&LT/TAS Team/<u>DS</u>/Created September 2018/Updated March 2024



4. Tap on **Trust** to trust the certificate.

Cancel	Certificate	Trust
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Not Expires 202	<b>Trusted</b> 3-01-14, 10:35:35 AM	
More Details		>

5. You should now be connected.



## **Connecting Android Devices**

- 1. Tap Settings > Connections > Wi-Fi
- 2. Select OCDSB
- Leave PEAP for the EAP method (#1).
   (This is the Default Setting)
- Type your OCDSB Email Address (#2) (ex. kelly.test@ocdsb.ca)
- 5. Type your OCDSB Password (#3)
- Tap on CA certificate, and choose Use system certificates (#4)
- Online certificate status should default to "Don't Validate" (if it is something else, you can click on it and change it)
- 8. Under **Domain**, type **ocdsb.ca (#5)**
- Leave MSCHAPV2 for Phase-2 Authentication. (This is the Default Setting)
- 10. Tap on Connect (#6)





### **Connecting a Chromebook to Wi-fi on the OCDSB network**

- 1. From your Chromebook's home screen, click the **Status Button** in the bottom right of the screen **(#1)**.
- 2. Click the network option (#2).
- 3. In the Network window, select OCDSB from the list of networks (#3).





- 4. In the pop up, enter the following technical specifications:
  SSID = OCDSB
  Security = EAP
  EAP Method = PEAP
  EAP Phase 2 authentication = MSChapv2
  Server CA Certificate = Do not check
  Subject Match = Leave Blank
  Subject alternative name match = Leave Blank
  Domain suffix Match = OCDSB.ca
  Identity = Board Email Address (e.g. kelly.test@ocdsb.ca)
  Password = Same as your email password
  Anonymous identity = Leave Blank
- 5. Click **Connect.**



## **Issues Connecting?**

#### STEP 1: Try your password again

If you receive the error "Unable to join the network OCDSB", it may be because the password was entered incorrectly. Try again.

#### **STEP 2: Forget the network**

If re-entering your password does not work, "forget" the network on your device and try connecting to the wifi again.

#### To forget the network on an iOS device:

- 1. Go to **Settings** > **Wi-Fi**.
- 2. Tap the info button next to the OCDSB network name. (1)
- 3. Tap Forget This Network, then tap Forget to confirm.

#### To forget the network on an Android device:

- 1. Open **Settings** on your device.
- 2. Tap on the **WiFI icon** to access WiFi network options.
- 3. Tap and hold the WiFi network you want to delete (i.e. the OCDSB network).
- 4. Then select **Forget Network** from the menu that appears.

## **Need Assistance?**

If you need assistance, training or service, please contact our **Client Service Centre** by email at <u>csc@ocdsb.ca</u> or by phone at 613-596-8273, or place a call ticket using the <u>IT</u> <u>Support Portal</u>.